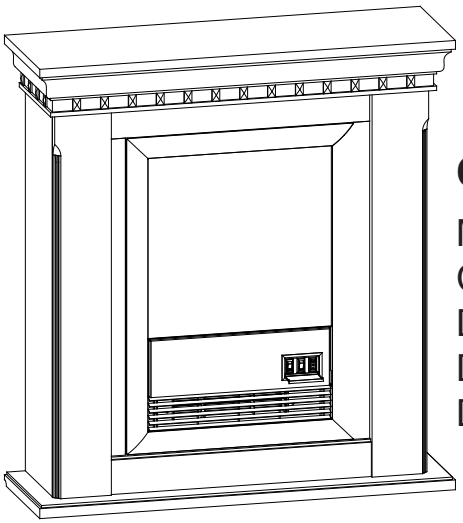
electralog®



Owner's Manual

Model
CFP3913
DFP18-1041
DFP18-1046
DFP18-1069

IMPORTANT SAFETY INFORMATION: Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

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Always use a qualified technician or service agency to repair this fireplace.

! NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

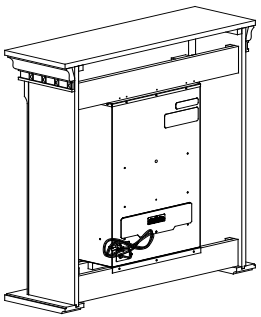
Welcome & Congratulations

Thank you and congratulations for choosing to purchase an electric fireplace from Dimplex, the world leader in electric fireplaces.

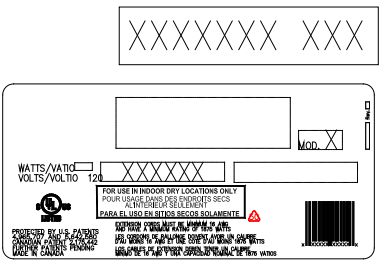
Please carefully read and save these instructions.

CAUTION: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

Please record your model and serial numbers below for future reference: model and serial numbers can be found on the Model and Serial Number Label of your fireplace.



Serial Number



Model Number

STOP **NO NEED TO RETURN TO THE STORE**

Questions with operation or assembly? Require Parts Information?
Product Under Manufacturer's Warranty?

Contact us at: **www.dimplex.com/customer_support**
For Troubleshooting and Technical Support

OR **Toll-Free 1-888-DIMPLEX** (1-888-346-7539)
Monday to Friday 8:00 a.m. to 4:30 p.m. EST
Please have your model number and product serial number ready. (See above)

⚠ IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using the electric fireplace.

② This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the unit is left operating and unattended.

④ Always unplug the heater when not in use.

⑤ Do not operate any heater after it malfunctions. Disconnect power at the service panel and have the heater inspected by a reputable electrician before reusing.

⑥ Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the electric fireplace has been dropped or damaged in any manner, contact Dimplex Technical Service at 1-888-346-7539.

⑦ Do not use outdoors.

⑧ This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this heater where it may fall into a bathtub or other water container.

⑨ Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.

⑩ To disconnect heater, turn controls to off, then remove plug from outlet.

⑪ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

⑫ To prevent a possible fire, do not block air intakes or exhaust in any manner.

⑬ All electrical heaters have

⚠ IMPORTANT INSTRUCTIONS

hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.

⑭ Do not modify the heater. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

⑮ To reduce the risk of electric shock, this heater has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

⑯Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/ power strip).

⑰ Do not burn wood or other materials in the Fireplace.

⑱ Do not strike the front glass.

⑲ Always use a certified electrician should new circuits or outlets be required.

⑳ Always use properly grounded, fused and polarized outlets.

㉑ Disconnect all power supply before performing any cleaning, maintenance or relocation of the heater.

㉒ When transporting or storing the heater and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
NO USER-SERVICEABLE PARTS INSIDE

SAVE THESE INSTRUCTIONS

IMPORTANT INSTRUCTIONS

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

WARNING: Remote control contains small batteries. Keep away from children. If swallowed, seek medical attention immediately.

WARNING: Do not install battery backwards, charge, put in fire or mix with used or other battery types - may explode or leak causing injury.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

Fireplace Installation

WARNING: Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

WARNING: Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

WARNING: Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

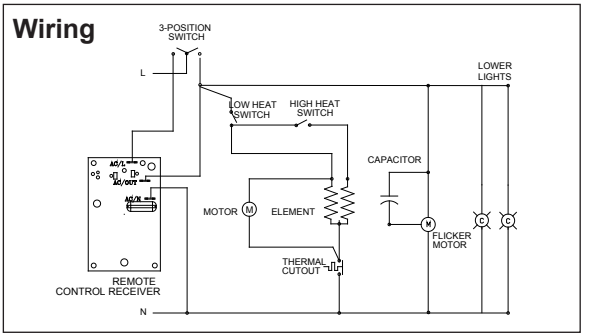
WARNING: To reduce the risk of fire, do not store or use gasoline or other flammable vapors or liquids in the vicinity of the heater.

CAUTION: High temperature, risk of fire, keep electrical cords, drapery, furnishings, and other combustibles at least 3 ft (0.9 m) from the front of the heater.

NOTE: A 15 Amp, 120 Volt alternating current (VAC) circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

1. Make sure the unit's 3-Position Switch is switched OFF ("O") (refer to operating instruction section).
2. Plug the unit into a 15 Amp/120 VAC outlet.

Wiring



Operation

WARNING: This electric firebox must be properly installed before it is used.

Manual Controls

Three switches provide a choice of heat settings. A switch is in the ON position when the side with the markings on (i.e. I, II, or II) is pushed in. (Figure 1)

Switch 1

(I) **Manual mode**: Controls the electricity supply to the heater and flame manually.

(II)**Remote mode**: Allows the control of electricity supply to the heater and flame through the use of the supplied remote control.

NOTE: This switch must be in either (I) or (II) to operate with or without heat.

Switch 2 (I) Provides 715 Watt heat output.

Switch 3 (II)Provides 1430 Watt heat output with Switch 2.

Remote Operation

The fireplace is supplied with an integral ON/OFF remote control.

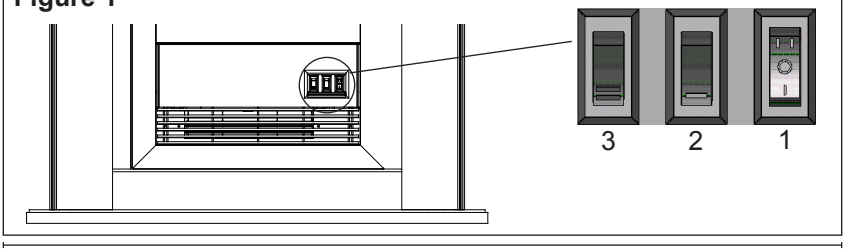
NOTE: Ensure that the fireplace 3-Position is set to the remote control setting (i.e. II). To operate: push **ON** button to turn fireplace on; push **OFF** button to turn fireplace off.

NOTE: Remote control operates main power supply. Heat must still be controlled by switches on fireplace.

Resetting The Temperature Cutoff Switch

Should the heater overheat, an automatic cut out will turn the heater off and it will not come back on without being reset. It can be reset by switching the 3-Position Switch to OFF ("O") and waiting five (5) minutes before switching the unit back on.

Figure 1



Operation

⚠ **CAUTION:** If you need to continuously reset the heater, unplug the unit and call customer service at 1-888-346-7539.

Maintenance

⚠ **WARNING:** Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

! NOTE: The fireplace should not be operated with an accumulation of dust or dirt on or in the unit, as this can cause a build up of heat and eventual damage. For this reason the heater must be inspected regularly, depending upon conditions and at least at yearly intervals.

Bulb Replacement

The bulbs are located behind the back panel.

To gain access to the bulbs:

1. Remove the silver screw that secures the access panel to the firebox as indicated in Figure 2.
2. Remove and slide out panel.
3. Remove the defective lamp by unscrewing it as shown in Figure 3.
4. Replace with a 60 Watt E12 clear chandelier or candelabra. Take care not to overtighten the bulb.
5. Refit the access panel and secure with the screw removed in step 1.

! NOTE: To remove the firebox insert prior to repair, remove the five black screws at the back of the firebox as shown in Figure 2 and slide it out to the front.

Helpful Hints: It is a good idea to replace all light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you

Maintenance

Figure 2

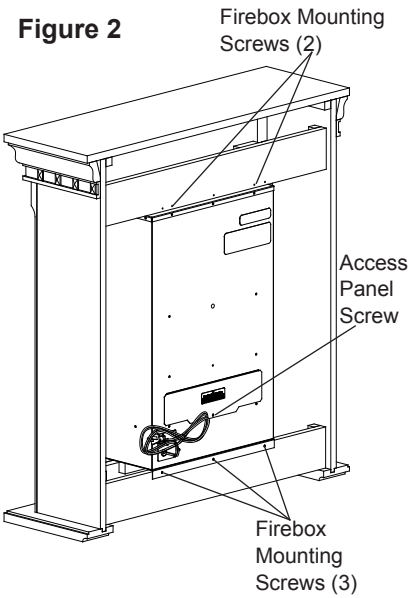
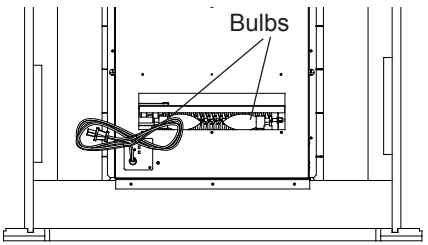


Figure 3



need to open the unit to replace light bulbs.

Cleaning

WARNING: Always disconnect from the power supply before cleaning the fireplace.

For general cleaning use a soft clean duster – never use abrasive cleaners. The glass viewing screen should be cleaned carefully with a soft cloth. DO NOT use glass cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grill of the fan heater.

Servicing

Except for light bulb replacement and cleaning described above, an authorized service representative should perform any other servicing.

Warranty

Products to which this limited warranty applies

This limited warranty applies to newly purchased Electralog fireplace surrounds (mantels) and trims. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Electralog warrants such products to be free from defects in material and workmanship for a period of 12 months from the date of the first purchase of such product.

The limited 12 month warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Electralog or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What to do when your unit ceases to operate as described in this manual:

Defects must be brought to the attention of Electralog Technical Service by contacting Electralog at 1-888-346-7539, or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Electralog will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 12 month limited warranty period you have the following rights:

- Electralog will in its sole discretion either repair or replace such defec-

tive product or part without charge. If Electralog is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Electralog may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.

- Limited warranty service will be performed solely by dealers or service agents of Electralog authorized to provide limited warranty services.
- The purchaser is responsible for removal and transportation of such product or part (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Electralog's then-current rates for such services.
- Electralog will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the product or part (or any replacement product or part) or any labour or transportation costs. Such costs shall be the purchaser's responsibility.

What Electralog and its dealers and service agents are also not responsible for:

IN NO EVENT WILL ELECTRALOG, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF ELECTRALOG OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL ELECTRALOG, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

Replacement Parts

Log Set	0439290100RP
Flicker Motor	2000210100RP
Flicker Rod	5901110100RP
Heater Assembly	2200491000RP
Cutout	2300270100RP
3-Position Switch (I/O/II)	2800071100RP
Low Heat Switch (I)	2800070700RP
High Heat Switch (II)	2800071000RP
Terminal Block (2 in unit)	4000120100RP
Cord Set	4100090104RP
Partially Reflective Glass	5900980100RP
Front Glass	5900930100RP
Lamp Holder	4200090100RP
Remote Reciever	3000380200RP
Remote Control	3000370800RP

electralog™

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